



Troy

HOW TO INSTALL IT AND RUN IT

Troy is a small app that looks at what software is installed on your laptop and tells you whether anything needs attention. It takes about a minute, start to finish, and it never changes or removes anything unless you tell it to.

WHAT THIS IS FOR

The company needs an accurate list of the software running on its laptops, and confirmation that everything paid-for is properly licensed. Doing that by hand means someone sitting at each machine for half an hour. Troy does it in one scan.

It is a read-only check. Troy looks at your machine and writes a report. It does not send anything anywhere on its own, and it does not delete or install software behind your back.

WHAT IT LOOKS AT

Installed software	Every program on the machine, with its version, publisher and install date.
Licences	Whether Windows and Office are properly activated, and which other programs are paid products that need a purchase record.
Cracked software	Activators, keygens, patched applications, and the tricks used to stop paid software checking its licence.
Open ports	Anything on the laptop accepting connections from the network, traced back to the program responsible.
Security updates	Installed versions with publicly known security holes, or that no longer receive fixes at all.

On privacy. Troy reads your machine and shows you the result on your own screen. It does not upload the report, does not track you, and has no analytics. The only time anything leaves the laptop is when you export a report and send it yourself.

1 Open the download page

Go to **troy.saffronbnb.com** in any browser.

2 Pick your build

The page highlights the right one for the machine you are on and marks it *Your machine*. If you want to check for yourself:

YOU HAVE	DOWNLOAD
A Mac bought in 2020 or later	<code>Troy-1.0.2-arm64.dmg</code>
An older Intel Mac	<code>Troy-1.0.2.dmg</code>
A Windows laptop	<code>Troy-Setup-1.0.2.exe</code>

On a Mac, open the Apple menu > **About This Mac**. A line saying “Chip” means Apple silicon; a line saying “Processor” means Intel.

The quickest way, and the one with no warnings to click through. Open Terminal on a Mac, or PowerShell as *administrator* on Windows, paste one line and press Enter. It checks the download and installs it for you.

macOS

```
curl -fsSL https://troy.saffronbnb.com/install.sh | bash
```

Windows

```
irm https://troy.saffronbnb.com/install.ps1 | iex
```

If you do that, skip to step three. The rest of this page is the manual route.

On a Mac

Open the downloaded `.dmg` and drag Troy into your Applications folder.

The first time you open it, macOS will refuse. That is expected — the app is not yet signed with an Apple developer certificate.

Instead of double-clicking, **right-click Troy and choose Open**, then click **Open** again in the box that appears. You only do this once.

On Windows

Run the downloaded `.exe`.

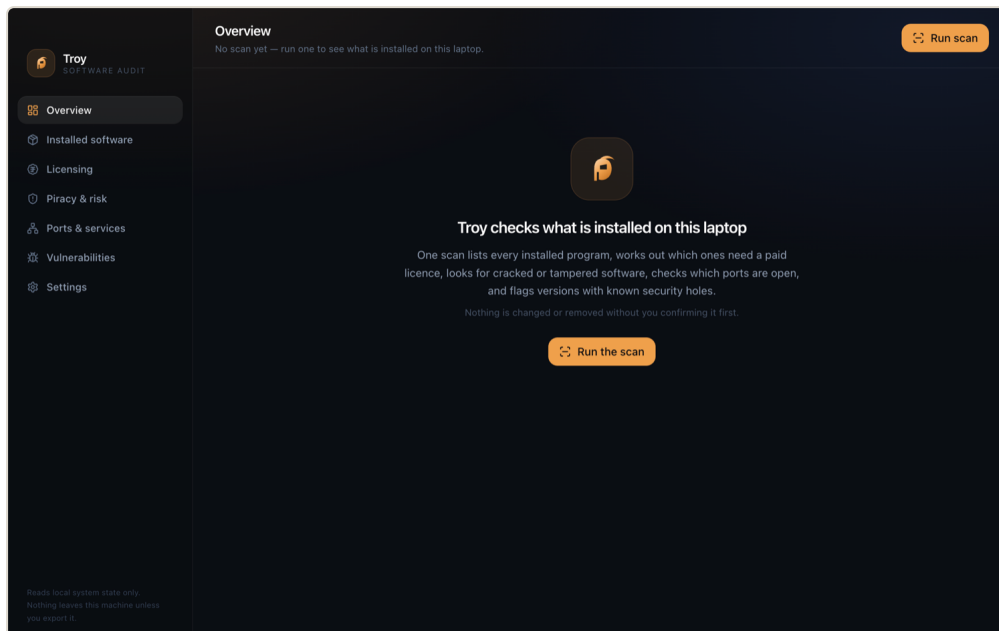
Windows will ask for an administrator password, and may show a blue “Windows protected your PC” box first. If it does, click **More info** then **Run anyway**.

The administrator rights are needed to read Windows activation status and to run uninstallers.

If it says **"Troy is damaged and can't be opened"**, you have build 1.0.0, which had a signing fault. Right-clicking will not help. Delete it and download again from the page above — 1.0.1 fixes it.

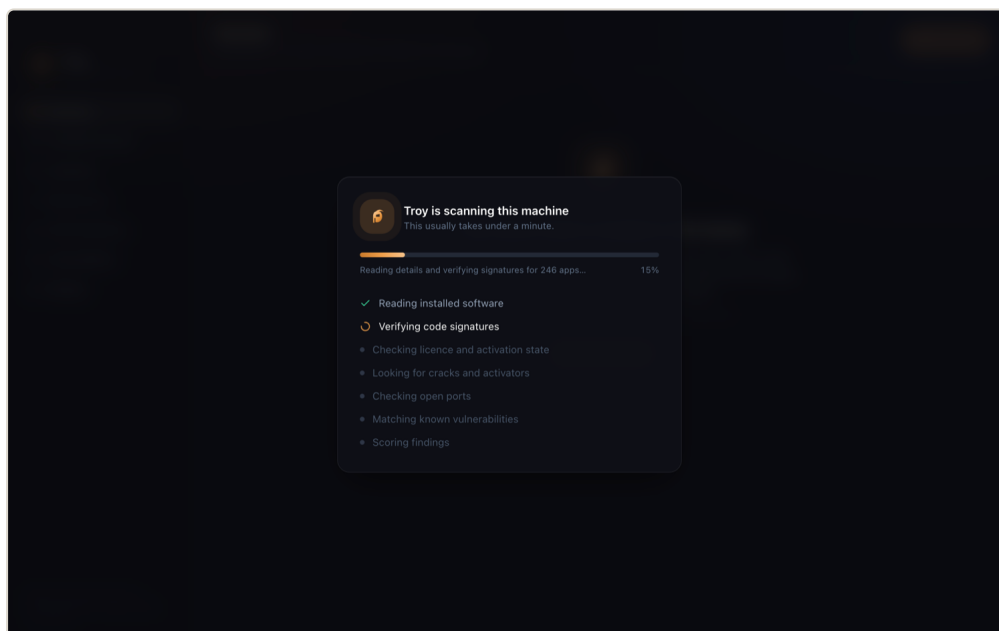
STEP THREE – RUN THE SCAN

Open Troy. You will see this. Press **Run the scan**.



The opening screen. One button, nothing to configure.

The scan takes about half a minute. You can leave it running and carry on with something else — it does not lock your machine or interrupt anything.

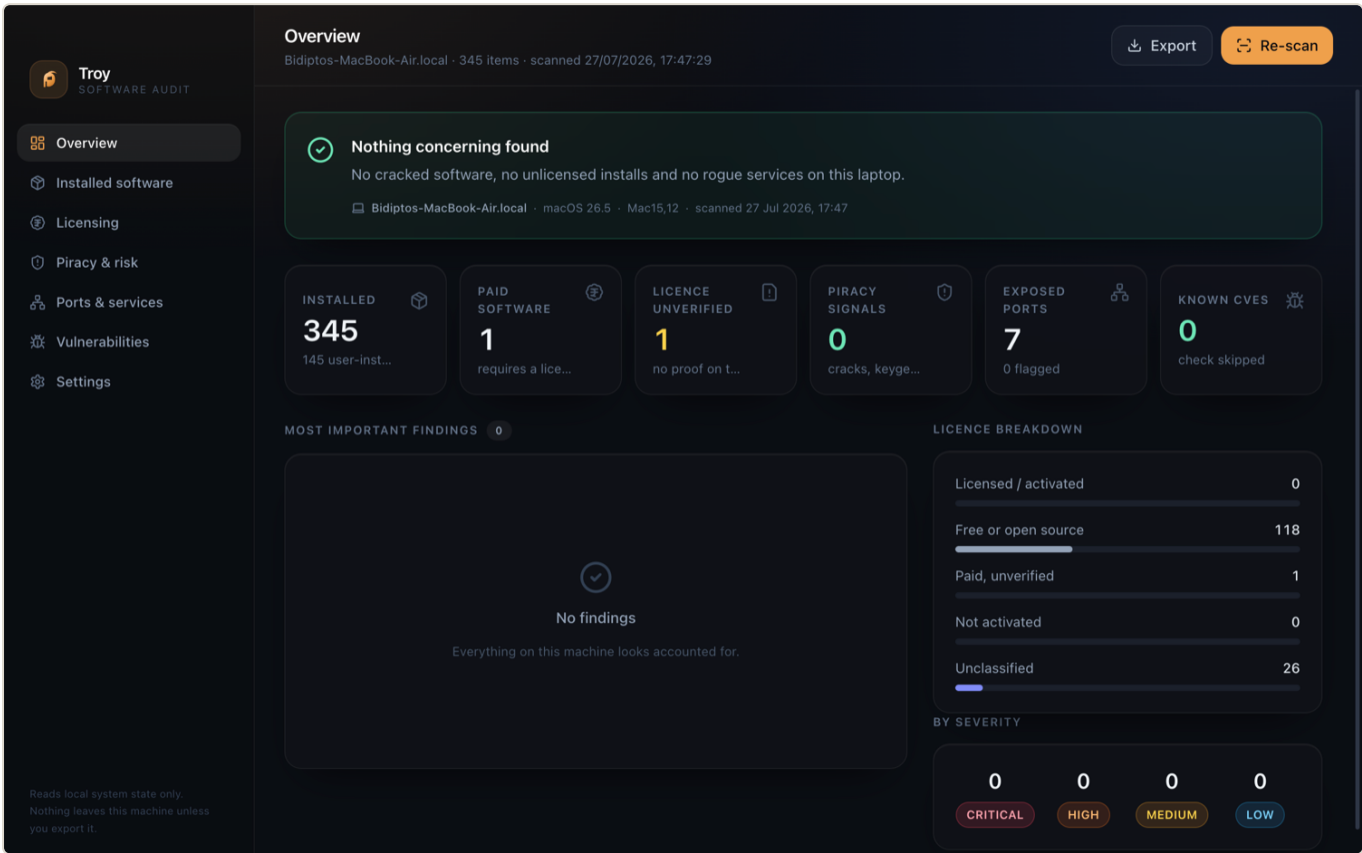


Troy works through each check in turn and tells you where it has got to.

If it seems to hang on “Matching known vulnerabilities”, it is waiting on a public security database that rate-limits free requests. Let it finish, or turn that check off in **Settings** for a much faster, fully offline scan.

STEP FOUR – READ THE RESULT

The banner at the top is the whole answer in one sentence. If you read nothing else on the screen, read that.



The Overview page. Every number is clickable and takes you to the detail behind it.

BANNER

WHAT TO DO

● Nothing concerning found	Nothing. You are done — send the report to IT if you were asked to.
● A few things need checking	Some paid software has no proof of licence on the machine. IT will check the purchase records. Nothing for you to fix.
● Issues found that need attention	Something is unlicensed, out of date, or exposed on the network. Send the report to IT.
● Cracked or tampered software	Send the report to IT and leave the machine alone until they reply.

“Licence unverified” is not an accusation. Most software vendors give the operating system no way to check a licence, so Troy says it cannot confirm one rather than pretending to know. It is a prompt for IT to look up the invoice, nothing more.

Installed software lists everything on the machine. Click any row to see where it came from, whether it is signed by its publisher, and anything Troy flagged about it.

Installed software
Bidipos-MacBook-Air.local · 345 items · scanned 27/07/2026, 17:47:29

Search by name, publisher, version or path...

Everything Needs attention Paid software Licence unverified Vulnerable

Hide system

SOFTWARE	VERSION	LICENCE	RISK	SIZE
Wondershar... bundle	15.1.2	NEEDS REVIEW	MEDIUM	-
abseil Homebrew	20240722.0	FREE / OSS	-	-
Android Stu... Google LLC	2024.1	UNCLASSIFIED	-	-
Antigravity Google LLC	2.0.1	UNCLASSIFIED	-	-
awscli Homebrew	2.35.16	FREE / OSS	-	-
bird Homebrew	0.8.0	FREE / OSS	-	-
Blackmagic ... Blackmagic D...	20.3.1	UNCLASSIFIED	-	-
Blackmagic ... Blackmagic D...	5.1	UNCLASSIFIED	-	-

Showing 145 of 345

Wondershare Filmora Mac
Unknown publisher · 15.1.2

NEEDS REVIEW MEDIUM BUNDLE

Paid software — licence unverifiable
Wondershare does not expose licence state to the operating system. Confirm there is a purchase record for this machine.

INSTALLED AT
/Applications/Wondershare Filmora Mac.app

INSTALL DATE
2025-12-16

CODE SIGNATURE
ResourcesAdded

SCOPE
All users

Uninstall Wondershare Filmora Mac

Show in Finder

Reads local system state only.
Nothing leaves this machine unless you export it.

Click a row for the detail panel. The Uninstall button is disabled for anything that would break the machine — system components, drivers and security software.

STEP FIVE – SEND THE REPORT TO IT

1 Press Export, top right

Choose **HTML report**. It saves one self-contained file to your Downloads folder.

2 Email it to `tech@saffronstays.com`

Attach the file as it is. CSV and JSON are also offered if IT asks for those instead.

Nothing is sent automatically. The report sits on your laptop until you attach it to an email yourself.

Your scans are kept. Closing Troy no longer throws the result away — it reopens showing your last scan, and the header says how long ago it ran. The last twenty scans are stored, and the counter beside **Export** opens them, so you can compare a machine against how it looked last month. Everything stays on the laptop.

macOS says the app is damaged

That exact wording means build 1.0.0, which shipped with a broken signature. Right-clicking cannot get past it. Delete the app and download 1.0.1 from troy.saffronbnb.com.

macOS will not open it ("unidentified developer", "cannot verify")

Right-click the app and choose **Open** rather than double-clicking. If it still refuses, open **System Settings > Privacy & Security**, scroll down, and click **Open Anyway** next to the message about Troy.

Windows blocks the installer

On the blue "Windows protected your PC" box, click **More info**, then **Run anyway**. This appears because the installer is not yet code-signed, not because anything is wrong with it.

The scan is taking several minutes

Turn off **Check installed versions against the CVE database** in Settings and scan again. Everything else runs locally and finishes in well under a minute.

It found something and I do not understand it

Export the report and send it to IT. Every finding includes the evidence behind it, so they can tell straight away whether it matters.

Can I uninstall something myself?

Yes, from the detail panel — but check with IT first if it is anything work-related. Troy always shows you the exact command and asks you to confirm before it removes anything, and on a Mac it moves applications to the Trash so a mistake can be undone.

QUESTIONS

Mail tech@saffronstays.com, or message Bidipto on Slack.